

Use this form if you have just received a product from us that you are not totally happy with or is the incorrect size. We can provide you with a refund as long as it's unworn, unmarked, odour free and with all labels still attached and packed flat inside its original packaging. Items for refunds must be received by us within 21 days of us dispatching your order. We can offer an extended refund window around Christmas so you can shower your friends and family in Funky Trunks or Funkita gifts! If you want to read our Refund policy in more detail, please refer to our website. Note that we do not process any exchanges for online purchases but we are happy to provide a refund on returned items so that you can purchase another product of your choice. A refund can only be processed to the original method of payment.

Refunds

Complete the form below and make sure you fill in all the fields so that we have all the information required to process it quickly. Post this form and unwanted items back to us but for your own security, please use a secure and trackable delivery method as we are not responsible for returns that never actually make it back to us. We'll aim to process your refund within 10 business days but will contact you if there are any problems.

Note that there are no refunds on underwear products and accessories including backpacks, towels, kickboards, pull buoys, mesh gear bags and swimming caps.

Please complete all details below so that we can process your return promptly.

ORDER NO.	
FULL NAME	
EMAIL ADDRESS	
PHONE NUMBER	
POST CODE	

Return Codes

USE ONE OF THE CODES BELOW TO DESCRIBE THE REASON FOR YOUR RETURN	
1.	Incorrect size.
2.	Style does not suit.
3.	Don't like the print/colour.
4.	Incorrect item received.
5.	Other.

Products you are returning...

QTY	PRODUCT STYLE (eg, Ladies Diamond Back One Piece)	PRINT NAME (eg, Crazy Cracks)	SIZE	PRICE PAID	RETURN CODE

Processing Your Refund

The refund for your returned items will be made to your credit card or Paypal account (whichever was used for the original purchase). If you have already made a purchase for a replacement item, please specify the order number for verification below and we will also refund you the value of your original postage charge. Please allow 10 working days for us to process the refund.

REPLACEMENT ORDER NO.	
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Please note that if items are returned without original packaging or without swing tags attached we may have to charge a processing fee of \$5.00 (Australian Dollars) per item. If products show any signs of wear or damage then we will be unable to accept them for refund and they will be returned to you.

POST IT BACK TO US

We recommend that you select a secure, traceable postage service for the package so you can be sure it gets back to us. Unfortunately we are not responsible for returns which we never receive. Shipping costs back to us are your responsibility and are non-refundable by us. Clearly address the package to:

Funky Trunks & Funkita
Attention: Online Returns
364 Johnston Street
Abbotsford, VIC 3067
AUSTRALIA

OFFICE USE ONLY			
Refund Amount	Payment Method	Date	Processed By:
	CC Paypal		

